RETURN FORM FOR REPAIR





please fill:

CUSTOMER DATA

| Company | |
|--|---|
| Company IVA Schmetz customer number | |
| | |
| Street | |
| Town + postcode | |
| Country | |
| CONTACT PERSON CUSTOMER | |
| Title Mrs diverse | |
| Name | |
| Phone + e-mail | |
| CONTACT PERSON IVA SCHMETZ | |
| Name | |
| RETURN REQUEST | |
| Repair request Warantee request | |
| Credit note request (e.g. cylinder feed-through, TC packing) | |
| COMPONENT INFORMATION | |
| IVA Schmetz article number | |
| Description | |
| IVA Schmetz serial number | |
| RETURN INFORMATION | |
| Description | |
| | |
| COST APPROVAL (DIRECT REPAIR) | CONTAMINATION DECLARATION |
| up to € 500 | Is the component possibly contaminated with hazardous substances? |
| up to € 2.000 | yes no |
| max. amount: | If yes, please request the contamination declaration form via |
| offer requested | spareparts@ivaschmetz.com and send it along. |
| | |

Return process for components - how it works:















Register return at IVA Schmetz Print out the return form and send it along with the component (online or via email to spareparts@ivaschmetz.com) Inspection of the component by IVA Schmetz

Repair offer, exchange or direct repair by IVA Schmetz Repair decision

Component is properly repaired and inspected by IVA Schmetz

Return transport of repaired component